



Our Ref: SLA/jlf/

22nd January 2026

Dear Parents and Carers

RE: MyChildAt School (MCAS) Parent App Launch

I am writing to inform you about an exciting change in how we will communicate with parents and share information with you online.

We will soon be launching, via a phased roll-out, a new secure online portal and mobile app called **MyChildAtSchool (MCAS)** to share important information in order to improve the information and communication that the school provides. We believe that this new platform will provide you with a more convenient and efficient way to access key information and receive communications from us.

At present, the portal provides you with information about your child's timetable, attendance, detentions and also communication alerts. For students in the older years, you will also be able to view their examination timetable for mocks or formal exams 3 weeks in advance. We hope to make further pages and information available to all users in the coming months.

To support a smooth roll-out of this programme, we have already begun the process with Year 7 Parents and Carers first and are now looking to expand it to the Parents and Carers of students in Year 11, and then looking to extend this further with a view to having all parents online in the coming months. Please be aware that if you have a child in Year 7 and have already enabled MCAS for them, it will automatically link the two children onto your account when you complete the activation link.

What happens next?

1. **Activate account:** keep an eye out (check your junk/spam folder) for an email containing your unique registration link, where you will be asked to set a password before logging in for the first time. This will be sent to the email address we have on record for you. **Please be aware that the link will expire after 24 hours.**
2. **Download the mobile app:** download the MyChildAtSchool mobile app from the [Apple App Store](#) or [Google Play Store](#) and login. Please enable push notifications to ensure that you receive important updates from us.
3. **Check pupil profile:** check that you can see your child's profile.

The MCAS parent Guide can be accessed via this [link here](#).

We understand that introducing a new system may raise some questions. We appreciate your patience and understanding during this transition as there may be some gaps or inaccuracies. If you have any questions regarding the setting up of your MCAS login, please email MCAS@hayes.bromley.sch.uk, for other queries please direct them to postmaster@hayes.bromley.sch.uk so that we can ensure that they are sent to the correct member of staff. All existing communication channels will continue to remain available at this time.

Thank you for your continued support.

Mrs S Arney
Deputy Headteacher



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